



Terms of Service | Valid from January 1, 2025:

1. Owner:

Piotr Rogowski
(mailing address):
Capel Place, O'Connell Street Lower, Dublin 1, D01 F5P2
Email: piterone1959@gmail.com | Tel: +353 870 614 761

2. Offer and placing an order:

Qmputer.net operates in the Dublin area and offers a service consisting of:

- accepting the order
- reaching the customer
- performing the activities covered by the order
- providing instructions on further use,

which will be carried out on the basis of an order placed by the customer by phone or online using the form on the website www.qmputer.net or by traditional mail to the address given in point 1

3. Confirmation of acceptance of the service order.

After placing an order, the Customer will receive an electronic message confirming or rejecting the order. Rejection of the order may occur as a result of the impossibility of performing the service at the time and place selected by the customer. In this case, Qmputer.net will contact the customer to agree on a time and place for performing the service that will be convenient for both parties. Qmputer.net reserves the right to refuse completely in the event of non-performance of the ordered type of service.

4. Fulfillment of the order for the service.

Services are provided at a time and place agreed with the client. In the event that the service cannot be provided for reasons beyond Qmputer.net's control, the ordering party will receive information about this via email or phone.

5. Costs of delivery of services (Costs of travel to the customer).

Qmputer.net charges only for the service indicated by the Client, the amount of which is set in the price list. Therefore, the Client is free from any additional fees related to the delivery of the service, i.e. the cost of travel to the client.

6. Payment method

Payment for the service is determined based on the current price list and collected in cash each time and immediately after the activities covered by the order are performed. After payment, the customer will receive a receipt confirming it.

NOTE: This proof should be kept, which also constitutes confirmation of the 6-month warranty for the service performed.

7. Resignation from the service

The Client has the right to cancel the service at any time, but no later than 24 hours before the agreed date. The Client is obliged to notify of their decision immediately by phone or e-mail to the address given in point 1. In the event of the Client failing to comply with the terms of this point, especially when the technician fails to arrive at the time and place agreed with the Client, Qmputer.net reserves the right to pursue its rights on a generally accessible way. This means providing the Client with a written demand to cover the travel costs, and in the event of ineffectiveness - taking legal and enforcement proceedings.

8. Guarantees and complaints

All services performed for the Client are covered by a 6-month warranty. A receipt is attached to the services covered by the warranty after payment. Complaints regarding the services performed will be considered immediately, which involves a visit to the Client and checking the validity of the complaint. In the case of a justified complaint, the Client has the right to free improvement within the 6-month warranty. However, in the case of an unjustified complaint, the Client will be charged for travel costs and time spent at the Client's in accordance with the price list. In this case, point 7 of this document applies.

9. Protection of personal data

Personal data will be processed by Qmputer.net in compliance with the security requirements specified by law. Each Client has the right to view their data, correct it, and request that it be discontinued, which should be reported to Qmputer.net in the manner specified in point 2

10. Consent to the provisions of these regulations

Consent to the above provisions of the regulations is expressed at the time of placing the order.